

## Best of Eastern Canada

11 Days | 10 Nights Toronto, ON  
DM-IT YYZBTEC

This tour is fully customizable

Explore Canada's cosmopolitan cities and their English and French heritage. Feel the mist of the falls on your cheeks as you gaze the roaring majesty of Niagara Falls. Sail the 1,000 Islands at Kingston, Canada's original capital city. Experience the rich cultural diversity of Ottawa, explore Montreal, and discover one of the oldest existing European settlements in Quebec City.

Tour Operates: 01 May 2024 May to 30 Nov 2024



### Highlights

- Embrace the Majestic: Sail close to the iconic Horseshoe Falls, feel its power and mist.
- Explore Toronto's diversity: from CN Tower views to tranquil Toronto Islands - a blend of urban charm and serene escapes.
- Explore Toronto Your Way: "24-hour freedom to explore 20 iconic spots including Casa Loma. Tailor your journey, embrace authentic Toronto vibes!
- Island Intrigue Unleashed: "Explore the Admiralty Islands' charm in 3 hrs. Live tales, stunning scenery - a personalized island escapade.
- Ottawa Tailored for You: "Choose your adventure - a historical walk or hop-on hop-off ease. Embrace Ottawa's charm, your way!
- Unleash Montreal's Magic: "Choose your adventure - intimate Old Montreal walk or sweeping city tour. Authentic, flexible exploration awaits!
- Tailor Your Quebec Exploration: "opt for a guided walk-through Old Quebec or a custom hop-on hop-off tour. Uncover a UNESCO gem, on your terms!

For enquiries & bookings, please contact us at

Phone: +1 416 425 8001

E-mail: [sales@dmci.ca](mailto:sales@dmci.ca)

### Includes:

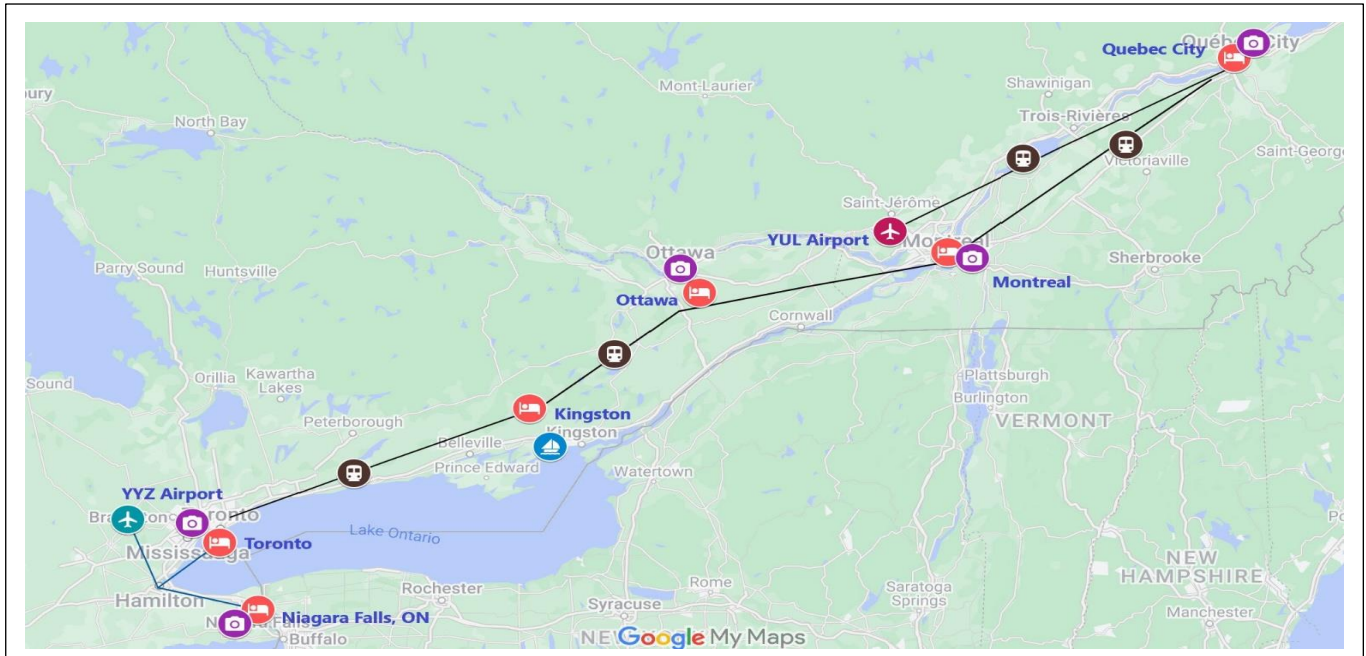
- ✓ 10-nights accommodations.
- ✓ Admissions to Niagara Falls -Voyage to the Falls or Journey behind the falls.
- ✓ Toronto – Choice of any one tour - Toronto City Hop-on Hop-off Tour, or CN Tower, or Ripley's Aquarium, or Royal Ontario Museum admissions.
- ✓ Kingston - Heart of Island – 3-hour 1,000 Island Cruise.
- ✓ Ottawa - choice of any one tour - 2-hour Historical Highlights Walking Tour or Ottawa Hop-on Hop-off City Tour.
- ✓ Montreal - choice of any one tour - Old Montreal Walking Tour or Montreal Hop-on Hop-off Tour.
- ✓ Choice of any one tour - Choice of Quebec City Walking Tour or Quebec City Hop-on Hop-off Tour.
- ✓ Motorcoach transfer from Toronto Pearson International Airport (YYZ) to hotel in Niagara Falls, ON.
- ✓ Motorcoach transfer from Niagara Falls, ON to hotel in downtown Toronto.
- ✓ VIA Rail Tickets (Economy) -Toronto to Kingston, Kingston to Ottawa, Ottawa to Montreal, Montreal to Quebec City.
- ✓ Taxes & GST.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

Phone: +1 416 425 8001 | E-mail: [sales@dmci.ca](mailto:sales@dmci.ca)

[www.dmci.ca](http://www.dmci.ca)

## Map



### Day 1 – Arrive in YYZ and transfer to Niagara Falls, ON.

Touch down in Toronto, and let the magic unfold! At YYZ International Airport, our shuttle service is ready to sweep you away to the stunning Niagara Falls—a scenic two-hour journey with comfort and ease. Your personalized adventure continues as you check into your hotel, starting from 4:00 PM. Embrace the freedom to explore at your own rhythm, savoring authentic moments while supporting sustainable travel practices. This is more than a trip; it's your canvas, painted with flexibility, independence, and unforgettable value.

*Overnight in Niagara Falls, ON.*

### Day 2 – Choice of any one of the two Niagara Falls Tours included in your tour.

#### Highlights

- Hornblower Cruise or Journey behind the Falls.

**Tour Option 1 – City Cruises: Voyage to the Falls.** You will sail aboard a state-of-the-art Hornblower catamaran past the American Falls, Bridal Veil, and the bottom of the falls to come face to face with the Canadian Horseshoe Falls. Feel the thundering roar, awesome power, and amazing mist as your catamaran sails to the bottom of the falls and back.

**Tour Option 2 – Journey behind the Falls:** The elevator will take you 125 feet down the bedrock where you will walk through the tunnels drilled into the bedrock. You will walk to the Cataract Portal and the Great Falls Portal one-third of the way behind the massive sheet of water. Walk on to the Upper and Lower Observation Decks at the very foot of the Falls. You will experience the awesome spectacle of one-fifth of the world's freshwater crashing

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

Phone: +1 416 425 8001 | E-mail: [sales@dmci.ca](mailto:sales@dmci.ca)

[www.dmci.ca](http://www.dmci.ca)

down to the basin below. During summer daylight hours, over 2,800 cubic meters of water thunders over the brink every second, travelling 65 kilometers per hour!

Rest of the day at your own pace.

*Overnight in Niagara Falls, ON.*

---

### Day 3 – Transfer by coach to Toronto.

#### Highlights

- Scenic Transfer: Explore Toronto with a 2.5-hour journey from Niagara Falls.
- City Lights: Immerse in Toronto's cosmopolitan charm, festivals, and iconic CN Tower.
- Local Delights: Discover Distillery District's boutiques, diverse cuisine, and Toronto Islands' unique charm.

Embark on a seamless journey from the majestic Niagara Falls to the vibrant heart of Toronto. Picture a 2 ½ hour scenic ride, followed by a personalized check-in at your Toronto hotel starting at 4:00 PM. As you delve into Canada's largest metropolis, relish the cosmopolitan vibe intertwined with the tranquility of Lake Ontario. Toronto unfolds with its green ravine havens, year-round free festivals, and the iconic CN Tower dominating the skyline at 553 meters. Immerse yourself in the Distillery District's cobblestone charm and let Toronto Islands captivate you—where car-free lanes, historic cottages, and unique beaches await your exploration.

*Overnight in Toronto, ON.*

---

### Day 4 – Choice of any one tour - Toronto Hop on Hop Off Tours or admissions to anyone attraction - CN Tower, Ripley's Aquarium or Royal Ontario Museum.

#### Highlights

- Toronto Explored: Navigate 20 stops for 24 hours, discovering Casa Loma and more.
- Sky-High Views: Conquer the CN Tower—553 meters of urban panoramas.
- Marine Odyssey: Plunge into Ripley's Aquarium's 20,000 marine wonders.

**Toronto Hop on Hop Off Tour** - Discover Toronto at your pace with our 24-hour Hop-On Hop-Off Tour! Roam freely among 20 stops, including the vibrant Yonge & Dundas Square, the historic Casa Loma, and the artsy Distillery District. This flexible adventure lets you discover iconic sights like CN Tower and Distillery District at your pace. Enjoy unlimited rides for 48 hours, informative commentary, and the freedom to explore the city's best. It's the perfect way to see Toronto's highlights and hidden gems. Hop on for an unforgettable journey!

**CN Tower** - Experience Toronto from new heights at the CN Tower! Marvel at breathtaking views from the Glass Floor and SkyPod, the highest observation platforms in the city. Indulge in fine dining at 360 Restaurant, with a revolving view of the skyline. Perfect for families and thrill-seekers alike, the CN Tower offers a unique perspective of Toronto's beauty and skyline. Don't miss this iconic landmark!

**Ripley's Aquarium** - Dive into an underwater adventure at Ripley's Aquarium in Toronto! Encounter 20,000 aquatic animals across stunning exhibits, including the mesmerizing Dangerous Lagoon with its walk-through tunnel. Interactive experiences, educational talks, and hands-on displays make it perfect for all ages. Explore the mysteries of the ocean in the heart of Toronto. A must-visit for families and marine life enthusiasts!

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

Phone: +1 416 425 8001 | E-mail: sales@dmci.ca

www.dmci.ca

Royal Ontario Museum - Step into a world of discovery at Toronto's Royal Ontario Museum, where history and culture come alive. Explore diverse galleries showcasing natural history, world cultures, and stunning art. From dinosaur fossils to ancient artifacts, it's a treasure trove of knowledge and wonder. Ideal for families and history buffs, the ROM offers an unforgettable journey through time and across continents. Don't miss this iconic cultural landmark.

*Overnight in Toronto, ON.*

---

### Day 5 – Toronto to Kingston.

#### Highlights

- Railway Escape: Glide from Toronto to Kingston in style with VIA Rail tickets.
- Waterfront Serenity: Check into a Kingston waterfront hotel for a tranquil retreat.
- Heritage Unveiled: Explore Kingston's rich history, from First Nation roots to Fort Henry's legacy.

Seize the morning as you check out from your hotel, embarking on a VIA Rail journey seamlessly integrated into your tour package. The clock strikes 10:32 AM, and your train from Toronto Union sets the course for Kingston, a city pulsating with history. At 12:42 PM, you step into Kingston's embrace, transferring to a waterfront hotel that promises serenity. Dive into the city's cultural tapestry, from its First Nation roots, christened Katarokwi, to the royal connection with King George III, Canada's inaugural capital. Wander through downtown's living history, anchored by the timeless Kingston Public Market since 1801. The echoes of the War of 1812 resonate at Fort Henry, standing as a testament to Kingston's enduring spirit.

*Overnight in Kingston, ON.*

---

### Day 6 – Morning Heart of Island – 3-hour 1,000 Island Cruise. Evening travel by VIA Rail to Ottawa.

#### Highlights

- Island Odyssey: Cruise the 1000 Islands' heart for 3 hours of scenic wonders.
- Live Entertainment: Enjoy live commentary, music, and a full-service bar onboard.
- Seamless Transition: Transfer from cruise to VIA Rail for a swift 3-hour journey to Ottawa.

Morning - Heart of Island – 3-hour 1,000 Island Cruise - Morning – depart of on Cruise from downtown Kingston into the heart of the Admiralty Islands, home to the highest concentration of small cottage islands and picturesque channels in the 1000 Islands. The Heart of the Islands Cruise is our most in-depth cruise in the 1000 Islands: it's the perfect way to explore the scenery that has made the region famous throughout the world. Onboard you'll enjoy live entertainment and live-hosted commentary which describes the history and folklore of the 1000 Islands. A full- service bar and canteen is available. Ticket includes sightseeing, live music, and commentary; select departures can be upgraded to include a lunch or brunch (see Islands Lunch Cruise, Islands Brunch Cruise).

At the end of your cruise, you will be transferred from your hotel in downtown Kingston to VIA Rail station for your 3-hour train journey to Ottawa. Arrive in Ottawa around 8:15 PM and transfer own to your hotel in downtown Ottawa.

Make sure you pack your bags and check out of your hotel before leaving for your cruise.

*Overnight in Ottawa, ON*

---

**Day 7 - Choice of 2-hour Ottawa Historical Highlights Walking Tour or Ottawa Hop-on Hop-off City Tour. Early evening travel by VIA Rail to Montreal.**

### Highlights

- Your Ottawa, Your Way: Pick: Historical Walk or Hop-on Hop-off Ease.
- Smooth Transition: Pack, check out, and seamlessly shift gears.
- Independent Odyssey: Explore Ottawa, VIA Rail to Montreal's downtown charm.

**Ottawa Historical Highlights Walking Tour** - Join us for an enriching 2 ½ hour stroll through Ottawa's historic streets. Learn about its intriguing history, political legends, and snap memorable photos. Tailored for independent traveler, this tour provides a thorough overview with freedom to explore. Dive into Ottawa's heritage and witness its modern transformation. An essential experience for those seeking the heart of Canada's capital.

**Ottawa Hop-on Hop-off City Tour** - Uncover Ottawa's best with our flexible 1-day pass! Journey through the city on our double-decker bus, with stops at 12 major attractions. Enjoy the freedom to explore museums, historic sites, and more, guided by live, bilingual commentary or multilingual audio. Perfect for the independent traveler who love to immerse themselves in local life and sights, while enjoying stress-free transportation

*Overnight in Montreal, QC.*

---

**Day 8 –Heart of Montreal Tour or Old Montreal Walking Tour.**

### Highlights

- Montreal Unleashed: Old Montreal Walk or City Hop-on Hop-off.
- East Discovery: Explore Jacques-Cartier, Bonsecours in Old Montreal.
- West Odyssey: 19th-century dynamism on St-Jacques, Place d'Youville.

**Heart of Montreal Tour** - Immerse yourself in the vibrant culture of Montreal with stops at its iconic landmarks, from the historical Old Montreal to the stunning Notre Dame Basilica. Explore the Olympic Stadium and relax in the scenic Mount Royal Park. This 3 ½ hour tour is an enriching experience, balancing guided discovery with time for personal exploration in this enchanting French-speaking city.

**Old Montreal Walking Tour East & West** - Delight in the old-world charm of Montreal with our guided walk-through Old Montreal East. Discover the majestic Notre-Dame Basilica, the bustling rue St-Paul, and the lively Place Jacques-Cartier. This tour blends historical exploration with the lively ambiance of Montreal's most beloved streets and markets. Venture off the beaten path in Old Montreal with our guided walking tour of Old Montreal's West side. Experience the 19th-century vibrancy and today's dynamism. See the Notre-Dame Basilica, Place d'Armes, and more. Conclude near Pointe-à-Callière Museum for a deeper dive into Montreal's history.

Our East and West tours of Old Montreal offer distinct experiences that do not overlap. Each tour covers approximately half of the neighborhood, allowing you to delve deep into the history and culture of each area. If you're keen on exploring the entire Old Montreal, we highly recommend taking both tours. Each tour lasts 90 minutes, with a one-hour break in between to relax and recharge. Alternatively, if you prefer to take your time, you can opt to take the East tour on one day and the West tour on another. Join us on both tours or choose the one that interests you the most and discover the many secrets and stories of Old Montreal.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

Phone: +1 416 425 8001 | E-mail: sales@dmci.ca

www.dmci.ca

*Overnight in Montreal, QC.*

---

### Day 9: Transfer from Montreal to Quebec City.

#### Highlights

- VIA Rail from Montreal to Quebec City.

This morning, check out and transfer to Montreal VIA Rail station for your rail transfer to Quebec City. Your train departs at 12:45 PM and arrives in Quebec City at 4:30 PM. On arrival, transfer on to your hotel in downtown Quebec City. Rest of the day free to explore Quebec City.

*Overnight in Quebec City, QC.*

---

### Day 10: Choice of Quebec City Walking Tour or Quebec City Hop-on Hop-off Tour.

#### Highlights

- Quebec Unveiled: opt for Old Quebec Walk or Hop-on Hop-off.
- Rich Heritage: Stroll to Citadelle, Notre-Dame with a pro guide.
- City Panorama: Hop-on Hop-off to Place Royale, Fortifications.

This morning, you have a choice of a Walking tour of Old Quebec City or go on a Hop-on Hop-off tour.

**Walking tour of Old Quebec City** - Explore the historic part of Old Québec City on this walking tour. Your tour will take you to many of Québec City's top attractions in the Upper and Lower Town districts—like the Fortifications of Québec, Citadelle of Québec, Notre-Dame-des-Victoires Church and many more. Discover the vibrant history of Québec City founded way back in 1608 and get to know this UNESCO World Heritage site, with an informative and entertaining commentary from our professional tour conductor.

**Quebec City Hop-on Hop-off Tour** – Explore the best of Quebec City on this fully narrated, Hop-on Hop-off bus tour. Your tour will take you to many of Quebec City's top attractions—like Old Québec, Fortifications of Québec, Quartier Saint-Jean-Baptiste, Place Royale, Vieux-Port de Québec, to name just a few. Select the 1-day pass, then board at any of the stops and get to know this UNESCO World Heritage Site in customized fashion, with audio commentary in 10 different languages.

*Overnight in Quebec City, QC.*

---

### Day 11 – End of your Best of Eastern Canada Tour.

Today is the last day of your “Best of Eastern Canada Tour”. Check out of your hotel and transfer on own to Québec City Jean Lesage International Airport (YQB) or VIA Rail station for your onward trip.

*End of your Best of Eastern Canada Tour*

---

#### **Exclusions**

- × Airfare. Offered as a supplement on request.
- × Breakfast and other meals unless listed under inclusions.
- × Transfer from hotel to VIA Rail Station to Hotel and back. This is offered as an optional add-on. Additional charges will apply.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

Phone: +1 416 425 8001 | E-mail: sales@dmci.ca

www.dmci.ca

## Independent Tours - CANADA



- × Departure transfer from hotel in downtown Quebec City to Quebec City Airport. We do offer a private transfer as an optional add-on service. Additional costs will apply.
- × Porterage at hotels.
- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Resort Fees if applicable.
- × Gratuities for tour guide and drivers (expected).

### Hotels Featured

Destination	Hotel
Niagara Falls, ON	Quality Inn and Suites
Toronto	Holiday Inn Express Toronto Downtown
Kingston	Hampton Inn By Hilton Kingston
Ottawa	Homewood Suites By Hilton Ottawa Downtown
Montreal	Best Western Ville-Marie Hotel and Suites
Quebec City	Best Western Plus City Centre/Centre-Ville

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

### Deposit & Payment Policy

- 61-days or more prior to start date of tour - \$250 per person.
- Full payment required 30-days prior to start date of your tour.

### Change & Cancellation Policy

- 31-days or more prior to start date of tour – refundable less \$100 per person.
- 30-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9  
Phone: +1 416 425 8001 | E-mail: sales@dmci.ca  
www.dmci.ca

### FAQ

- **Is this tour customizable? Yes. This tour is 100% customizable. You may**
  - Increase or reduce the number of days.
  - Change the itinerary to suit your idea of the tour.
  - Add or take away experiences.
  - Upgrade Hotel, Hotel Room category.
  - Choose to stay in quaint little Inns and Bed & Breakfast instead of hotels at some of your overnight destinations.
  - This tour can be operated in the opposite direction starting in Quebec City as well.
- **Is this tour an Escorted Tour with a Tour Director?** No. This is not an Escorted Tour with a Tour Director. Some services offered on an escorted tour such as check-in assistance by a dedicated Tour Director, etc. are therefore not offered on our Independent Tours. Commentary on sightseeing tours will be either a pre-recorded commentary or narrated by your driver-guide in English.
- **Are there fixed dates of departure for this tour?** No, our tour doesn't have just a few specific days when it leaves. It leaves every day during the season, so you can pick any day you like to start your adventure!
- **Will we be with the same group of people throughout this tour, like in an Escorted Tour?** No. On this tour, the people you travel with may change. You won't always be with the same group of people like you would be on an Escorted Tour.
- **Size of Coaches for Transfers and Tours - What are the sizes of the coaches used for transfers and tours?** For our transfers and tours, we use coaches of different sizes. Depending on the tour and the number of people, you might be on a big coach with 56 seats, a medium-sized one with 33 seats, or a smaller coach that has 24 seats.
- **How many pieces of luggage are we allowed on our motorcoach transfers?** Everyone of our motorcoach transfers allow you only one piece of standard airline luggage not exceeding 23 kilos per person. No luggage is allowed inside the cabin of the motorcoach other than a handbag.
- **How do we find the motorcoach for our transfer from Toronto Airport to Niagara?** After you have collected your luggage, please proceed to the Shuttle Transfer Desk in the Arrival Terminal for your transfer to Niagara Falls, ON. More detailed information will be provided to you in the final confirmation and tour voucher sent to you upon confirmation of your tour.
- **How long does it take to get to our destination?** - 2 hours.
- **Are there any stops during our motorcoach transfer, or is it non-stop?** While our transfers are designed to be direct, they do include a few necessary stops. These are mainly for the purpose of picking up and dropping off guests at the major hotels. Apart from these limited stops, the transfer is pretty much direct.
- **Will we be dropped off right at our hotel in Niagara** Definitely! We ensure that you are dropped off at your hotel in Banff in most cases - that's 99% of the time. Should there be any different arrangements for your transfer, you'll be notified at the time of your booking confirmation.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

Phone: +1 416 425 8001 | E-mail: [sales@dmci.ca](mailto:sales@dmci.ca)

[www.dmci.ca](http://www.dmci.ca)



## Independent Tours - CANADA



- **Will someone come to my hotel to pick me up for the tours?** No. You will have to make your own way to tour start point in downtown.
- **Will we be picked up from our hotel for the motorcoach transfer from Niagara Falls, ON to hotel in downtown Toronto?** Yes. Our motorcoach will pick you up from your hotel in Niagara Falls, ON and drop you off at your hotel in downtown Toronto. More detailed information will be provided to you in the final confirmation and tour voucher sent to you upon confirmation of your tour.
- **How will we transfer from our hotel to VIA Rail Station and back to VIA Rail Station in Toronto, Kingston, Ottawa, Montreal, and Quebec City?** You must make your own way from hotel to VIA Rail Station. Metered Cabs and share rides such as UBER are available in all the destinations on your itinerary. We do offer a private transfer as an optional add-on service. Additional costs will apply.
- **How do we transfer from hotel in Quebec City to Quebec City Airport?** You may use metered cabs or a shared ride program such as UBER to transfer to Quebec City Airport. We do offer a private transfer as an optional add-on service. Additional costs will apply.
- **Can we at the end of this tour in Quebec City, end our tour at YUL Montreal International Airport?** Yes. This can be done. There is an additional cost of transfer by VIA Rail from Quebec City to YUL International Airport.
- **Is it necessary to sign a Waiver to participate in your tours?** In most cases, signing a Waiver is not required. However, if your tour package includes a tour component that is considered a soft adventure activity, you will be obliged to sign a Liability Waiver issued by the operator of that tour or activity. This requirement will be clearly indicated on your tour voucher. Additionally, for all participants under the age of 18, a parent or legal guardian must sign the Waiver on their behalf.
- **Are there any specific dress code requirements for participating in the tours?** There is no formal dress code for our tours. However, we do request that clients dress modestly and appropriately according to the local weather conditions. For soft-adventure tours, there are strict dress code guidelines that must be followed for safety purposes. These specific requirements will be communicated to you at the time your tour is confirmed.
- **Can we expect to see wildlife on these tours?** While there is always a chance to spot wildlife during our tours, and such sightings are not uncommon, we must clarify that seeing wildlife is not a guaranteed aspect of our tours. Our guides possess extensive knowledge about the animals in the park and will gladly share information about them, should you see any wildlife or have questions about the local fauna.
- **Is it safe to approach or touch wild animals based on their behavior?** Absolutely not. Under no circumstances should you approach, touch, or exit your vehicle to photograph wild animals, regardless of their apparent calmness or friendliness. Interacting with wild animals poses significant risks to both humans and the animals themselves.
- **Is it mandatory to present Service Vouchers received from DMCi for availing confirmed services during our tour, including hotel accommodations and tours?** Yes, it is mandatory. To avail of the services confirmed for your tour, including hotel accommodations and tours, you must present a digital or printed copy of the Service Voucher provided to you by DMCi or your travel agent at the time-of-service confirmation. Failure to present this voucher may result in denial of services. Please note that in such circumstances, no refunds, substitutions, or alternative tours or services will be provided.
- **Do clients need a Credit Card for Hotel Check-Ins?** It is mandatory for clients to provide a credit card under their name when checking in at hotels, lodges, and inns. The hotel typically places an authorization hold of

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

Phone: +1 416 425 8001 | E-mail: [sales@dmci.ca](mailto:sales@dmci.ca)

[www.dmci.ca](http://www.dmci.ca)

\$500 to \$750 on the card for incidental expenses and possible damage. This hold is released within 72 hours after check-out, deducting any incurred charges.

- **Can we use Cash or a Debit Card instead of a Credit Card at Hotel Properties?** It is important to note that most of our hotel properties do not accept cash or debit cards as a substitute for a credit card. Guests are strongly advised to ensure they have a valid credit card available for use during their stay.
- **Do guests need to provide a Photo-ID during Hotel Check-In?** Absolutely yes. At the time of check-in, clients are required to present a government-issued photo-ID, such as a passport or driver's license. Please be aware that other forms of government-issued photo-IDs, like a Social Insurance Number card, health card, citizenship card, etc., may not be acceptable.
- **What is the hotel check-in and check-out times?**  
Check-in: 4 PM  
Check-out: 11 AM  
Early Check-in and Late-Checkouts require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.
- **What is the policy in case your client's flight gets cancelled or delayed, or if they are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

### **For More Information on this Tour Package, Operating Dates & Tariffs,**

Contact our Destination Specialist @

Email: [sales@dmci.ca](mailto:sales@dmci.ca)

Phone: +1 (416) 425 8001 extn 1

[www.dmci.ca](http://www.dmci.ca)



